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THE HAGUE, July 1, 2017

Terms and Conditions of:

Lifestyle Salon The Hague DEN HAAG BV. | DENNEWEG 56 | THE HAGUE

Registration number Chamber of Commerce for THE HAGUE: 73284807

1. These conditions apply to every offer and to all contracts for the provision of services and / or the performance of activities in the field of "Wellness", "Health & Beauty" and "Intens Pulse Light (IPL)" of LIFESTYLE SALON THE HAGUE FRED NEW HOSES HAIR VOF hereinafter referred to as: Lifestyle Salon The Hague
2. The client, the buyer or the customer will be further referred to as "the consumer".
3. A number of provisions in these general terms and conditions only refer to the situation in which the consumer is a natural person who does not act in the exercise of a profession or business. In these provisions the consumer is referred to by the term "the consumer".
4. "Health & beauty" in these general conditions means hair care treatments, beauty treatments, health treatments, massages, manicure, pedicures and services in the broadest sense of the word and the sale of products and goods in this area.
5. Under Intens Pulse Light is meant in these general conditions: IPL can be used to treat skin conditions on a method that is comparable to laser treatments. Different parts in the skin absorb light of different wavelengths. The absorbed light is converted into heat, which leads to tissue damage and necrosis. The most important absorption occurs by melanin (pigment) and hemoglobin (blood, ie vessels). By carefully selecting the wavelength, pulse duration and intensity of the light, one or the other can be treated relatively specifically: the theory of specific photothermolysis. Laser light is light of 1 wavelength that moves in phase. IPL is just (unordered) light of multiple wavelengths. The spectrum can be partially adjusted using filters. IPL is therefore more flexible than lasers. IPL can be used for treatment of small vessels (telangiectasis) such as rosacea or hypertrophic scar, hyperpigmentation and permanent depilation
6. The term "in writing" in these general terms and conditions is understood to mean: by letter, e-mail, fax or any other means of communication which, with a view to the state of the art and the views prevailing in society, can be equated with this. asked.

7. "Goods" in these general terms and conditions means: all wellness and health & beauty producers and products to be used by Lifestyle Salon The Hague for the provision of the services, as well as the products to be supplied to the consumer in the context of these services; and resources and products, resources and other items to be sold.

8. In the event that other General Terms and Conditions are declared applicable by a previous referral or otherwise, these will be explicitly rejected. In case of contradiction, the Terms and Conditions of Lifestyle Salon The Hague prevail.

9. In the event that these General Terms and Conditions are expressly rejected in other General Terms and Conditions, Lifestyle Salon The Hague objects to the applicability of this and states explicitly that in case of contradiction the Terms and Conditions of Lifestyle Salon The Hague prevail.

10. Deviating from these General Terms and Conditions is only possible in writing and will be reviewed and agreed on a case-by-case basis. Deviating from the General Terms and Conditions is only valid if this has been confirmed in writing by the management of Lifestyle Salon The Hague.

11. The possible non-application of a (part of a) provision of these general terms and conditions does not affect the applicability of the other provisions.

12. Insofar as the General Terms and Conditions have been legally declared applicable to an agreement, the most recent version of the General Terms and Conditions shall be deemed to apply to all subsequent agreements between the same parties, unless other General Terms and Conditions have been agreed in writing.

13. In the event of a discrepancy or conflict between these general terms and conditions and a translated version thereof, the Dutch text applies.

14. These general terms and conditions also apply to sub-contracts or follow-up assignments arising from the agreement.

15. If Lifestyle Salon The Hague has already submitted these general terms and conditions to the consumer several times, then there is a permanent trade relationship. Lifestyle Salon The Hague does not have to return the general terms and conditions again and again to apply them to the following agreements.

## Article 2: Offer, quotations, prices and rates

1. Every offer and every offer from Lifestyle Salon The Hague is valid during the period stated therein. If an offer or quotation is without obligation, Lifestyle Salon The Hague is entitled to revoke the offer no later than within 2 working days after receipt of the acceptance.

2. The prices and rates stated in an offer, quotation, price or rate list include VAT and any costs, such as administration costs and invoices from third parties engaged.

3. A composite quotation does not oblige Lifestyle Salon The Hague to deliver part of the offer included in this quotation at a corresponding part of the price.

4. If the offer is based on data provided by the consumer and these data prove to be incorrect or incomplete or subsequently change, Lifestyle Salon The Hague is entitled to adjust the prices and / or rates stated in the offer.

5. The offer, the quotation, prices and rates do not apply / automatically apply to new orders.

6. Displayed and / or provided information and examples and other descriptions in brochures, promotional material and / or on the website of Lifestyle Salon The Hague are as accurate as possible, but are only indicative. The consumer can not derive any rights from this.
7. Purchased packages are personal. The packages can not be exchanged. After purchasing the packages it is not possible to get a refund or part of it. It is not possible to transfer the package to a third person.
8. Purchases via Groupon, Socialdeal, Nudeal or AmigoAmigo are personal. The coupon can not be exchanged for cash.
9. If between the date of the conclusion of the agreement and its implementation, Lifestyle Salon The Hague (cost) price-increasing circumstances occur as a result of changes in laws and regulations, government measures, currency fluctuations or changes in the prices of the required materials and / or raw materials, Lifestyle Salon The Hague is entitled to increase the agreed prices and rates accordingly and to charge the consumer.

### Article 3: Establishing agreements

1. The agreement is concluded after the consumer has accepted the Lifestyle Salon The Hague offer, even if this acceptance deviates from this offer on minor points. However, if the acceptance of the consumer deviates on essential points, the agreement will only come into effect if Lifestyle Salon The Hague has expressly agreed to these deviations in writing.
2. If the consumer makes a booking or a reservation without prior offer to Lifestyle Salon The Hague, Lifestyle Salon The Hague shall first be bound by this booking or reservation after it has confirmed this in writing to the consumer.
3. Lifestyle Salon The Hague shall first be bound by verbal agreements after it has confirmed this in writing to the consumer or as soon as Lifestyle Salon The Hague has started implementing these agreements without objection from the consumer.
4. Additions to or changes to the general terms and conditions or the agreement will only bind Lifestyle Salon The Hague after these have been confirmed in writing to the consumer.
5. Lifestyle Salon The Hague can refuse at any time, with simultaneous notification of the reason for concluding an agreement for the provision of Wellness and / or beauty.
6. Despite the fact that an agreement has been legally concluded, Lifestyle Salon The Hague is at all times entitled to refuse or discontinue the provision of services or the provision of facilities at any time if the consumer does not behave in accordance with the state and operation of the company. In that case, the consumer can not claim any refund; the full reservation value remains due. Lifestyle Salon The Hague is not obliged to provide any (financial) compensation to the consumer.
7. If the consumer has purchased a package and dies during the period of validity of the card, the (remaining) credit that is registered on the package will lapse. In that case, the heirs of the consumer can not claim any refund. Lifestyle Salon The Hague is not obliged to offer any (financial) compensation to the heirs of the consumer.

### Article 4: Engaging third parties

1. If proper execution of the agreement requires this according to Lifestyle Salon The Hague, it has the right to have certain deliveries and activities performed by third parties.

#### Article 5: Obligations of the consumer

1. The consumer and his guests are obliged to behave in accordance with the house rules of Lifestyle Salon The Hague provided by Lifestyle Salon The Hague or otherwise made known. Lifestyle Salon The Hague can, among other things, impose requirements with regard to the appearance, behavior and personal hygiene of the consumer and his guests. The consumer and his guests must leave the premises and / or grounds of Lifestyle Salon The Hague at the first request of Lifestyle Salon The Hague in case of violation of the house rules or other undesirable behavior.

2. The consumer must ensure that: He makes all data and information necessary for the implementation of the agreement available to Lifestyle Salon The Hague in a timely manner in the manner required by Lifestyle Salon The Hague; He provides all cooperation necessary for the execution of the agreement to Lifestyle Salon The Hague.

3. The consumer shall ensure that the information and information provided by him is accurate and complete and indemnifies Lifestyle Salon The Hague for claims by third parties arising from the incorrect and / or incomplete data and information.

4. Lifestyle Salon The Hague will treat the data and information provided by the consumer confidentially and will only provide it to third parties insofar as this is necessary for the execution of the agreement.

5. If the obligations mentioned in this article are not met in time, Lifestyle Salon The Hague may suspend the execution of the agreement until the moment that the consumer has fulfilled his obligations. The costs in connection with the incurred delay and / or the costs for performing extra work or other consequences arising from this are at the expense and risk of the consumer.

6. If the consumer fails to comply with his obligations and Lifestyle Salon The Hague fails to demand fulfillment from the consumer, this will not affect the right of Lifestyle Salon The Hague to require fulfillment at a later date.

#### Article 6: Execution of the agreement

1. The agreed date or dates on which the performance (s) must or must be delivered will or will be strictly complied with by Lifestyle Salon The Hague - except in cases of force majeure.

2. Lifestyle Salon The Hague is obliged to make the agreed goods available or to deliver them in the agreed quantities and the quality and quality as agreed, unless there is force majeure on the part of Lifestyle Salon The Hague.

3. However, if the agreed delivery or service is delayed because: The consumer is late or cancels within 24 hours, Lifestyle Salon The Hague is entitled to such an extension of the execution or delivery periods as reasonably ensues from those circumstances and may incur costs and damage to the consumer.

4. Lifestyle Salon The Hague ensures that the number of staff to be deployed is geared to the number of guests that will be present at the time of the execution of the agreement and that these staff members have sufficient skills and knowledge to perform the contract.

5. Lifestyle Salon The Hague is deemed to be familiar with the statutory regulations and governmental regulations relevant to the implementation of the agreement, insofar these apply on

the day of the offer. The costs associated with compliance with these regulations and orders are for the account of the consumer.

6. If it becomes apparent during the execution of the agreement that it can not be carried out in the agreed manner as a result of unforeseen circumstances, Lifestyle Salon The Hague will consult with the consumer about changes to the agreement. Lifestyle Salon The Hague will inform the consumer about the consequences of the change for the agreed prices, rates and the agreed deadlines. If the implementation of the agreement becomes impossible as a result, Lifestyle Salon The Hague shall in any case be entitled to full compensation for the performance and / or goods already delivered by it.

7. All expenses incurred by Lifestyle Salon The Hague in the context of the execution of the contract at the request of the consumer shall be entirely for the account of the latter, unless the parties have expressly agreed otherwise in writing.

#### Article 8: Packages (IPL, DERMEO, MSP)

1. To be able to purchase a package, the consumer must be legally competent. The consumer must fill in his or her name and address. The data is processed electronically, therefore there may be inaccuracies.

2. Lifestyle Salon The Hague does not control the data entered. The consumer is responsible for correct data entry.

3. The package can be used at every branch of Lifestyle Salon The Hague.

4. The package can not be redeemed for cash.

5. The package can not be canceled after the first treatment, the consumer is not entitled to a refund of money or a settlement thereof.

6. Lifestyle Salon The Hague is not responsible for any damage caused by the treatments of the package.

7. The package is personal and can not be transferred.

8. After choosing a zone, it can not be changed afterwards.

9. Lifestyle Salon The Hague can stop the treatments at any time without prior reason.

#### Article 9: Complaints

1. The consumer is obliged to notify Lifestyle Salon The Hague of complaints about the performance immediately after detection, so that Lifestyle Salon The Hague is enabled to correct the complaints. Complaints must then be confirmed in writing by the consumer to Lifestyle Salon The Hague.

2. Complaints with regard to perishable items or items with a limited shelf life must be reported to Lifestyle Salon The Hague immediately after discovery - but no later than within the applicable shelf life - followed by a written confirmation thereof. All consequences of not reporting immediately are at the risk of the consumer.

3. Other complaints regarding the performance of the agreement must also be reported to Lifestyle Salon The Hague immediately after discovery - but no later than within 14 days after delivery of the items or performance.

4. If a complaint has not been reported to Lifestyle Salon The Hague within the periods stated in the preceding paragraphs, the goods shall be deemed to have been received in good condition and the performance shall be deemed to comply with the agreement. In that case, no appeal is possible on the applicable shelf life or the agreed guarantee.

5. Complaints do not suspend the payment obligation of the consumer.

6. The consumer must enable Lifestyle Salon The Hague to investigate the complaint and, in this context, provide all information relevant to the complaint to Lifestyle Salon The Hague.

7. No complaints are possible about imperfections in or characteristics of items made from natural materials, if these imperfections or properties are inherent to the nature of these materials.

8. No complaints are possible with respect to odor, color, taste or other differences, whether or not as a result of a changed recipe or method of preparation of the items.

#### Article 10: Guarantees

1. Lifestyle Salon The Hague shall ensure that the performance and / or items to be delivered are delivered properly and in accordance with the norms applicable in its branch, but never gives a further guarantee with regard to these deliveries than expressly agreed between the parties.

2. Lifestyle Salon The Hague guarantees the usual normal quality and soundness of the delivered goods during the shelf life or during the agreed warranty period.

3. When using the items required for the execution of the agreement, Lifestyle Salon The Hague relies on the information provided by the manufacturer or supplier of these items about the characteristics thereof. If a guarantee has been issued by the manufacturer or supplier for the delivered goods, this guarantee will apply equally between the parties. Lifestyle Salon The Hague will inform the consumer about this.

4. In the event that the consumer rightly invokes the guarantee provisions, Lifestyle Salon The Hague - insofar as this is still possible - will take care of the replacement of the delivered goods free of charge or the delivery of the agreed performance or for the reimbursement of or reduction on the agreed price. All this at the choice of Lifestyle Salon The Hague. If there is additional damage, the provisions of the liability article included in these general terms and conditions apply.

#### Article 11: Liability

1. Lifestyle Salon The Hague does not accept any liability other than the guarantees, guaranteed results or quality requirements explicitly agreed by Lifestyle Salon The Hague.

2. Without prejudice to the provisions of the previous paragraph of this article, Lifestyle Salon The Hague is only liable for direct damage. Any liability of Lifestyle Salon The Hague for consequential loss, such as trading loss, loss of profit and / or loss, delay damage and / or personal injury or personal injury, is explicitly excluded.

3. The consumer must take all measures necessary to prevent or limit the damage.

4. The consumer is at all times jointly and severally liable for all damage caused by him or by another person for whom he has concluded the agreement and indemnifies Lifestyle Salon The Hague for all claims arising from this.

5. If Lifestyle Salon The Hague is liable for damage suffered by the consumer, the compensation of damages of Lifestyle Salon The Hague shall at all times be limited to the maximum amount paid out by its insurer in the occurring case. In the case of the Lifestyle Salon The insurer Hague does not pay or the damage is not covered by an insurance policy taken out by Lifestyle Salon The Hague, the compensation obligation of Lifestyle Salon The Hague is limited to a maximum of the invoice amount for the delivered goods or the delivered performance.

6. The consumer must address Lifestyle Salon The Hague within 6 months after he became known or could have known about the damage suffered by him.

7. Contrary to the previous paragraph, the consumer has a term of 1 year.

8. The consumer can not invoke the applicable guarantee, nor can Lifestyle Salon The Hague be held liable on other grounds if the damage has arisen: Due to unusual (allergic) reactions related to the goods used or delivered in the service consuming foodstuff prepared or served by Lifestyle Salon The Hague and as a result of loss, loss, theft etc. of or to other properties of the consumer and / or his guests and by improper use or use contrary to the destination of the delivered or use in violation of the instructions and instructions provided by or on behalf of Lifestyle Salon The Hague with regard to, for example, storage and shelf life and errors or omissions in the data or information provided by or on behalf of the consumer to Lifestyle Salon The Hague and as direct or indirect consequences of default (imputable shortcoming) and / or unlawful act - where breach of house rules - committed by the consumer and / or his guests.

9. In the cases listed in the previous paragraph of this article, the consumer is fully liable for all resulting damage and indemnifies Lifestyle Salon The Hague expressly for all third-party claims for compensation of this damage.

10. The limitations of liability included in this article do not apply if the damage is due to intent and / or deliberate recklessness of Lifestyle Salon The Hague or the management staff at board level or if mandatory legal provisions oppose this. Only in these cases will Lifestyle Salon The Hague indemnify the consumer against any third-party claims against the consumer.

#### Article 12: Payment

1. Lifestyle Salon The Hague may always demand a (partial) advance payment or any other security for payment from the consumer.

2. If the consumer pays with a voucher, this must be submitted before the start of the treatment.

3. The consumer must pay in cash or by debit / credit card for the delivered performance upon his departure.

#### Article 13: Force majeure

1. In the event of force majeure on the part of the consumer or Lifestyle Salon The Hague, Lifestyle Salon The Hague may dissolve the agreement by means of a written statement, to the consumer or the fulfillment of its obligations towards the consumer for a reasonable period of time. to suspend without being obliged to pay any compensation.



2. Force majeure on the part of Lifestyle Salon The Hague in the context of these general terms and conditions is understood to mean: a non-attributable shortcoming of Lifestyle Salon The Hague, of the third parties engaged by it or suppliers or other compelling reasons on the part of Lifestyle Salon The Hague

3. Circumstances in which there will be force majeure include: war, riots, mobilization, domestic and foreign disturbances, government measures, strikes within the organization of Lifestyle Salon The Hague and / or of the consumer or threat of these etc. circumstances, disruption of the time at the time of the declaration

#### Article 14: Cancellation

1. Cancellation by the consumer must always take place in writing and is only possible if he simultaneously irrevocably offers to pay the following fees to Lifestyle Salon The Hague: In the event of cancellation more than 24 hours before the agreed date of performance of the agreement, the consumer is not compensated and in case of cancellation less than 24 hours before the agreed date of performance of the contract: - 100% of the sales price of the agreed treatments. If you cancel a package three times or are not present for the treatment, all purchased packages will automatically lapse. The sale price is the full price stated on the website of Lifestyle Salon The Hague per treatment.

2. If not all agreed performances are canceled, the aforementioned benefits will apply pro rata to the canceled performances.

3. The consumer is liable to third parties for the consequences of the cancellation and will indemnify Lifestyle Salon The Hague for claims arising from these third parties.

4. If Lifestyle Salon The Hague has already made payments to third parties engaged in the execution of the agreement prior to the cancellation of the agreement, these payments must be paid by the consumer in full to the extent Lifestyle Salon The Hague can not reclaim them from that third party. paid to Lifestyle Salon The Hague.

5. Lifestyle Salon The Hague may set off all amounts already paid by the consumer against the compensation payable by the consumer.

6. Lifestyle Salon The Hague may cancel an agreement if there are indications that the intention of the consumer with the package / treatment has such a different character than would be expected on the basis of the data and / or information provided by the consumer or on the ground the status of the consumer and / or his guests that Lifestyle Salon The Hague would not have concluded the agreement if it had been aware of the actual intention or quality. Lifestyle Salon The Hague is under no circumstances liable for compensation for damage to the consumer and / or third parties.

7. If Lifestyle Salon The Hague makes use of the power specified in the previous paragraph after the relevant treatment has started, the consumer is obliged to pay the entire treatment.

#### Article 15: Dissolution

1. If it is not possible to deliver the agreed performance to the consumer in whole or in part, due to a cause in the consumer's sphere of risk, Lifestyle Salon The Hague reserves the right to terminate the agreement with immediate effect, without further notice of default. to dissolve a written statement to the consumer without being liable for damages, costs and interest.

2. Lifestyle Salon The Hague reserves the right to dissolve the agreement at any time if: The content conflicts with any statutory or other government-imposed provision and after consultation with the locally competent authority, fears of disruption of the public order exists and the content is in conflict with the good name or interests of Lifestyle Salon The Hague.

3. If Lifestyle Salon The Hague has the right to dissolve, Lifestyle Salon The Hague will not be liable for any compensation whatsoever.

4. Without prejudice to the provisions of the other articles of these general terms and conditions, Lifestyle Salon The Hague may dissolve the agreement, without further notice of default, by means of a written statement to the consumer, at the moment the consumer:

1. In bankruptcy is declared whether an application to his bankruptcy is done;

2. (Provisional) Applying for a suspension of payments;

3. Is affected by executory attachment;

4. is placed under guardianship or under administration;

5. Otherwise loses the authority or capacity to act with regard to his assets or parts thereof.

5. The consumer is at all times obliged to inform the trustee or receiver of the (contents of the) agreement and these general terms and conditions.

#### Article 16: Other provisions

1. Pets are not admitted to the Lifestyle Salon The Hague buildings

2. Children under the age of 12 are not admitted to the Lifestyle Salon The Hague buildings

3. Persons under the age of 16 are only admitted if they are accompanied by an adult.

4. If Lifestyle Salon The Hague is requested by the consumer to send lost, forgotten or abandoned items to him, this shall be for the account and risk of the consumer. Lifestyle Salon The Hague is not obliged to send it.

5. In order to guarantee safety, peace and order and to prevent unwanted behavior as much as possible, Lifestyle Salon The Hague uses cameras.

#### Article 17: Applicable law / competent court

1. Only Dutch law applies to the agreement concluded between Lifestyle Salon The Hague and the consumer.

2. Any disputes will be settled by the competent court in the place where Lifestyle Salon The Hague or one of its subsidiaries is located, although Lifestyle Salon The Hague always retains the authority to submit the dispute to the competent court in its place. where the consumer is located.

3. The consumer is always authorized to choose for settlement of the dispute by the legally competent judge, provided he makes this choice known in time to Lifestyle Salon The Hague. The term "timely" means: within one month after Lifestyle Salon The Hague has informed the consumer in writing that it wishes to submit the dispute to the court of its location or that of its subsidiaries.

4. If the consumer is located outside the Netherlands, Lifestyle Salon The Hague may choose to submit the dispute to the competent court in the country or state where the consumer is established.

Privacy statement Lifestyle Salon The Hague Fred Nieuwenhuijzen Hair VOF

This privacy statement applies to all offers and to all contracts for the provision of services and / or the performance of activities in the area of "Wellness", "Health & Beauty" and "IPL" of L.S the Hague I.P.L b.v. L.S the Hague I.P.L b.v. attaches great importance to the protection of your privacy. In this way it will never sell your personal data ("personal data") to others.

Please read this privacy statement carefully to understand how we obtain information from you and how we handle it. L.S the Hague I.P.L b.v. is a company located at the DENNEWEG 56 in THE HAGUE. Registration number Chamber of Commerce for THE HAGUE: 27164883

General

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We strive to take appropriate technical and organizational measures to protect your data against loss or unlawful use. These measures are intended, taking into account the state of the art and the costs of implementation, to provide you with an adequate level of protection in view of the risks involved in processing and

If you are a customer of us, we can use your data for market and customer satisfaction surveys. We will only inform you about our other products and services if you have given permission for this.

By entering your details, you are giving L.S the Hague I.P.L b.v permission to use it for sister companies as well. We will then use your information in accordance with this privacy statement and you will receive information on all our products and services on average once a month.

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